

Audit Services

2017 Performance Measures

Audit Services examines and evaluates County programs. Our work is independent and objective. We make recommendations to improve programs. We emphasize transparency and accountability.

We have seven auditors with varying expertise, advance degrees and certifications which include Certified Public Accountant, Certified Internal Auditor and Certified Fraud Examiner.

We select possible audit topics by considering risks to the county, requests from management and direction from the Board of County Commissioners. The county commissioners and the Board's Audit Committee review and approve our annual plans.

We report the results of our audit work to the county commission and make our audit reports public.

Mission

As the independent evaluator of Johnson County activities — Audit Services provide objective assurance and insight regarding the effectiveness and efficiency of the county's operations, services, programs, risk management and internal controls.

Vision

We are recognized as a knowledgeable, valued and trusted audit and consulting partner.

Core values

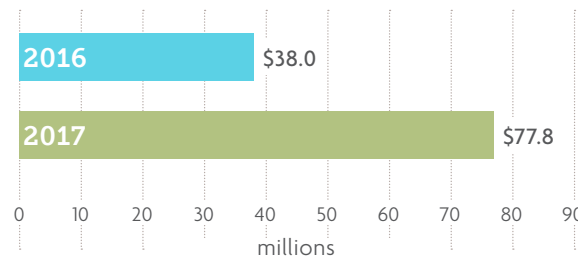
- **Service** through professional competence and due care
- **Trust** through integrity and objectivity
- **Professionalism** through behavior and conduct



Financial

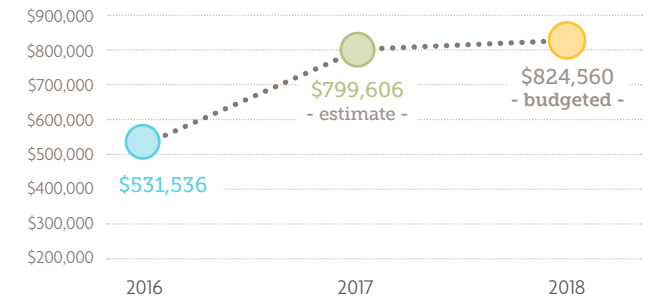
Indirect financial impact

Goal: Review controls over at least \$40 million of spending and assets



Audit Services expenditures

includes staff salaries, staff increased from five to seven employees in 2017



Audit Services expenditures as a portion of the county budget

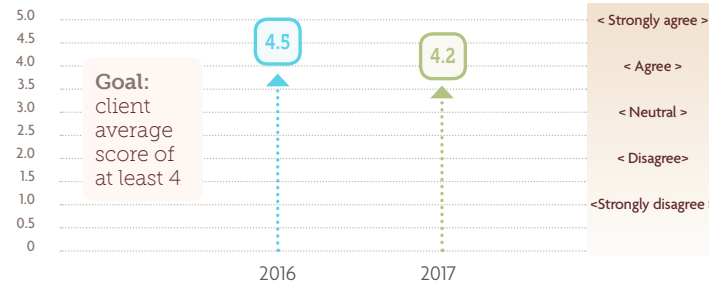
Audit services:	2016	2017	2018
	0.08%	0.11%	0.10%



Customers

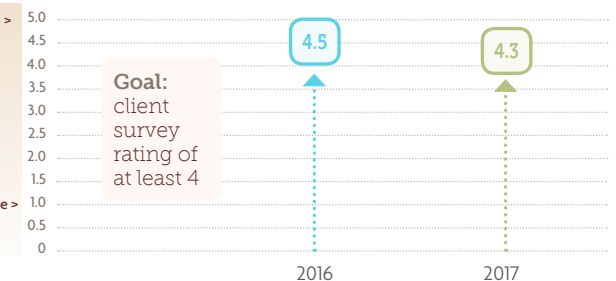
Average satisfaction scores

client survey



Value added by Audit Service

to clients — client survey



Audit Services recommendations:

Action	2016	2017
Recommendations made	46	40
Recommendations implemented	17	21
Recommendations closed without action	3	10

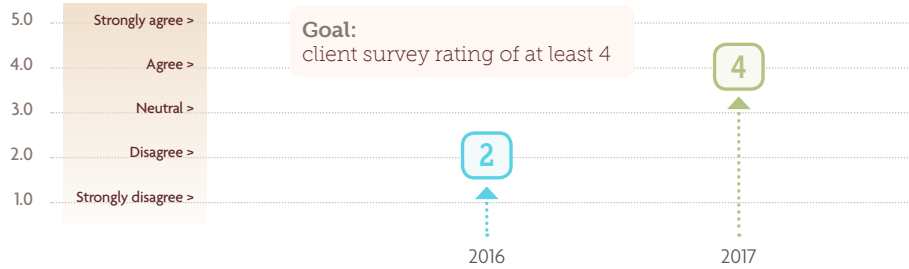


Internal

Audit products completed

Action	2016	2017	Anticipated 2018 goal
Audit reports published	3	3	5
Consulting and special projects completed	5	5	4

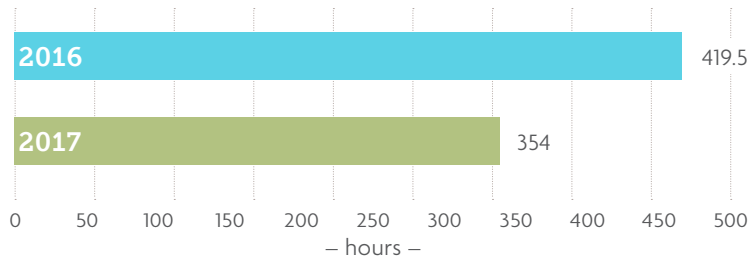
Audits completed within communicated timeframe
reported through client survey



Learning & growth

Professional continuing education classes

Goal: To annually exceed 350 hours of continuing professional education



? Did you know?

For every **10 dollars** the county spends, **one penny** is spent for Audit Services.



Customer perspective

Audit reports alignment with the Board of County Commissioners' strategic goals

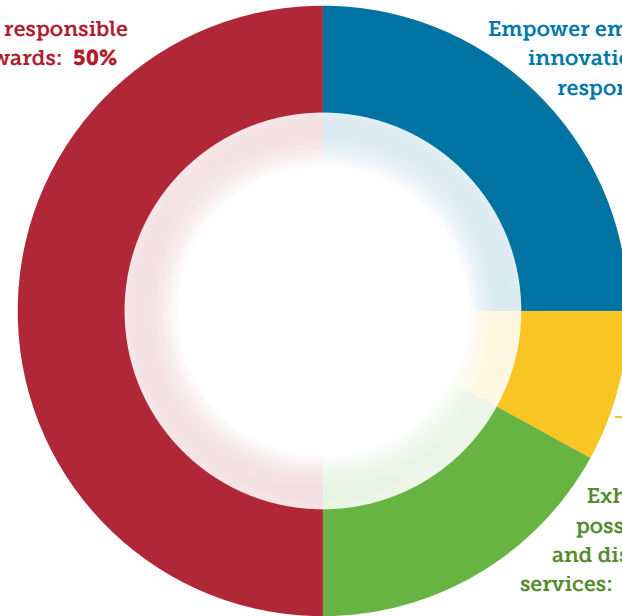


Be responsible stewards: **50%**

Empower employee innovation and responsibility: **25%**

Build a community of choice: **8%**

Exhibit best possible mandatory and discretionary services: **25%**



? Did you know?

Even auditors get audited!

Auditors from Kansas City, Missouri, and King County, Washington, reviewed our work and found our processes were suitably designed and operating effectively.

Learn more about Audit Services and past audits online at audit.jocogov.org