

# BOARD OF COUNTY COMMISSIONERS' PRIORITIES 2019 – 2020

## Adopted April 18, 2019

### TOP PRIORITIES

1. **Complete/advance existing projects approved by voters and the Board of County Commissioners with efficiency and effectiveness.**

a. Manage programs and projects effectively, on schedule, on budget, and meeting major milestones. Programs include master plans for Parks and Library. Projects include Courthouse, Medical Examiner, and Tomahawk Wastewater Plant.

1. Implementation is reflected in the 5 year CIP and progress is reported bi-monthly.

2. Strategic plans are updated, responsive to opportunities, and presented, at a minimum, annually during budget/facilities master plan, as well as needed.

b. Measure and report on program and project objectives.

Impact Statement: Delivering on the promise of major capital projects assures the needs of the public, the users and the business operations are met, and the performance requirements of these significant community assets are achieved.

2. **Strengthen and finance the appropriate level of service to meet the needs of the county's vulnerable populations, pursuing innovative strategies.**

a. Advance the self-sufficiency of vulnerable populations, including those with intellectual and developmental disabilities, those with mental health needs and those who are aging.

b. Work with United Community Services and other organizations to leverage their work and engage voices of the community in addressing the issues of those who are cost-burdened, housing insecure, and homeless.

Impact Statement: Identify the community challenges to meeting the needs of vulnerable populations. Enhance the coordination of the continuum of services provided across county agencies and departments to increase the self-sufficiency of vulnerable populations including those who fall outside of the traditional safety nets.

3. **Develop a creative and innovative vision for a transit plan that is financially sustainable.**

a. Identify opportunities for public-private partnerships for alternate service delivery that contribute to financial sustainability.

b. Explore shared funding opportunities for job access across jurisdictional boundaries.

c. Analyze and report level of impact compared to expectations for expanded service, including: service on Metcalf, vouchers, evening service, new service to Gardner-Edgerton, and comprehensive service analysis.

Impact Statement: Utilizing new technologies and increased public private partnerships can improve mobility, access to employment and education, and enhance participation in the economy.

**OTHER TOPICS IDENTIFIED:** Progress that can be made within existing resources.

**4. Explore methods of increasing transparency of and engagement around county government.**

- a. Review our current communication and engagement efforts with BOCC.
- b. Enhance the annual external communication surveys to ensure we are adequately measuring the community's satisfaction levels with communication.
- c. Rebuild jocogov.org to improve usability and accessibility. (Approved CIP Project)
- d. Increase convenience of requests for/retrieval of county data.
- e. Identify ways to make communication more accessible to changing demographics.
- f. Enhance communications and provide more volunteer opportunities to engage county residents.

**5. Explore and engage city partners and other economic development organizations to assess the impact of historic policies on job growth and livable wages.**

- a. Identify government programs and policies meant to create jobs.
- b. Gather Johnson County wage information from the County Economic Research Institute (CERI), United Community Services (UCS) and Chambers of Commerce.

**6. Plan a ten year visioning process beginning in 2021.**

Begin planning in 2020, and start the visioning process in 2021.

**7. Work with agencies and departments to develop performance measures for county services that support an evidence-based performance management culture.**

- a. Provide assistance to agencies and departments to broaden the utilization of metrics to improve management of operations.
- b. Building on our Pillars of Performance, lead agencies and departments to be more deliberate about impacts, report progress and related plans toward successful impacts.

**8. Develop and implement a comprehensive plan to protect, support, integrate, and utilize County government's data and systems.**

- a. Continue/complete implementation of ongoing IT "protect" and "support" initiatives including IT Consolidation of staff and services, and Centralized IT purchasing.
- b. Complete cybersecurity "response" and "recovery" measures.
- c. Plan and initiate "integration" and "utilization" actions such as Jocogov redesign project and advancing our data analytics capabilities.