JCDS GOVERNING BOARD MEETING MINUTES
August 27, 2019

1.0 Call to Order
Mr. Dale Chaffin, Chairperson, called the meeting to order at 5:29 p.m. Board members present were: Dale Chaffin, Gayle Richardson, Kyle Russell, Bob Duncan, Rick Marien, and Debbie Scott Williams. Members absent: Robert Stephan (excused absence). Others in attendance were Chad VonAhnen, Executive Director and staff members Shelly May, Tim Arnold, Mandy Flower, Melissa Reeves, Shelly Toft, and Ann Dorsey. Also in attendance was Michael Ashcraft, Johnson County Commissioner and Joe Connor, Assistant County Manager.

2.0 Minutes
Mrs. Scott Williams moved and Mr. Marien seconded to approve the June 25, 2019 minutes as presented. Motion passed.

3.0 Financial Reports
Mr. Arnold noted the reserve account is expected to come in at around 9-10%. The agency is considering the implementation of new revenue sources, such as wellness monitoring and medical transportation. The agency is also exploring the feasibility of a very large expansion of the document destruction business to provide the shredding for several county departments.

Mr. Arnold also stated the 2020 county budget has been approved by the Board of County Commissioners (BOCC).

Mr. VonAhnen added the state is experiencing a significant issue with KanCare’s newest managed care organization (MCO), Aetna. The Kansas Department of Health and Environment (KDHE) plans to assist providers with payment in the interim as the MCO works to implement improvements in its payment and other processes.

Mr. Russell moved and Mrs. Richardson seconded to accept the July 2019 Financial Report as presented. Motion carried.

4.0 Presentations
Mr. VonAhnen introduced Ms. Ann Dorsey, Director of Quality and Engagement. Ms. Dorsey shared with the board detailed information regarding the agency’s change from its history of undergoing CARF accreditation to beginning accreditation with CQL (Council on Quality and Leadership). A history of the council was provided, and Ms. Dorsey stated the agency selected this new process as it was a more person-centered approach versus one of policies and procedures. This process is focused on outcomes that look at services that work together to improve quality of life.

Ms. Dorsey shared a handout explaining CQL’s Personal Outcome Measures and social determinants of health. The concept is to boost individual satisfaction and health.

Two individuals will work over three days interviewing several individuals in service and employees about their experiences with JCDS. Site visits will also be conducted.

5.0 Board Committees/Liaisons
Mr. Marien commented on a flyer on the table providing details of the open house for the newest Friends of JCDS home. Mr. VonAhnen added that October 24 is the Celebrate Friends event and December 11 will be the holiday gathering between the Friends of JCDS board and the JCDS Governing Board.
Mrs. Richardson commented on the Bethell Committee meeting and concerns relayed from a variety of stakeholders regarding the Home and Community Based Waiver (HCBS) and KanCare. A discussion was held among the board on these items.

Mrs. Richardson further noted the Families for KanCare Reform group plans to attend town hall and other legislative meetings this session. The group is also looking at new options with guardianship.

Commissioner Ashcraft added to the previous conversation by noting it would be advantageous for board members to appear at political events and participate in things like Facebook, a legislator’s website, email lists, etc. The commissioner also commended Mr. VonAhnen and Ms. Dorsey on their work with performance measurement.

6.0 Director’s Items
Ms. May referenced her report in the packet, noting wages for individuals in service has increased by about $4.00 per hour in the last five years. Over the same time period, the agency has experienced an increase in the number of individuals working competitively from about 24 to 101 now.

JCDS is working to promote and expand the document destruction service and Project SEARCH will be starting a new class with 13 individuals enrolled. In January 2020, JCDS will be partnering with Johnson County Community College for work experience.

Ms. Flower reported the CDDO will be conducting a targeted case management (TCM) training in September and will be holding its next resource fair from 2:00 – 7:00 p.m. on October 3. A Needs Assessment was recently conducted with K-State to determine what the CDDO can do to help its network. There were 43 responses with results still being determined. The CDDO is working to host a listening session with Amy Penrod, the Commissioner of Aging and Disability Community Services.

Mr. VonAhnen clarified some of the numbers in the community services spreadsheet. It has been discovered that about 200 people in the agency’s database are not being captured. The vendor is working to correct this problem.

Mrs. Reeves noted that although several individuals came off the waiting list, the numbers continue to rise. The state is looking outside of raising rates to address the capacity issue. Two legislators will be participating in the upcoming panel with the Self-Advocacy Group (SAG) and the Shawnee Mission Post will be streaming the event.

Mrs. Reeves added the campus will be tobacco free on September 1; September 5 the BOCC will be presenting JCDS with a DSP Appreciation Week proclamation; and September 8-14 will be DSP Appreciation Week.

Mrs. Reeves showed a video of the county manager, Penny Postoak Ferguson, volunteering at JCDS and of the recent wheelchair wash held in the parking lot and handed out the first and second quarter strategic plan updates.

Mr. VonAhnen stated the county will be looking at increasing security among its buildings.

7.0 Adjournment
Mrs. Richardson moved and Mr. Marien seconded to adjourn the meeting at 7:09 p.m. Motion approved.

Mrs. Debbie Scott Williams, Secretary

Recorded by: Shelly Toft