911 Checklist

If your family member is in crisis
and is a danger to themselves or others,

Call 911

Provide the communications officer the following information:

- Your name
- Address to which the police should respond
- Nature of the crisis (why you need the police)
- Prior or current violent behavior
- Weapons or access to weapons
- Name of your family member in crisis
- Age of family member
- Height and weight of family member
- Clothing description of family member
- Current location of family member
- Diagnosis (mental health and/or other)
- Current medications (on or off)
- Drug use (current or past)
- Triggers (what upsets them)
- State what has helped on previous police contacts
- Identify other persons in the residence or at the location

IMPORTANT: You are asking a stranger to come into your home to resolve a crisis situation. They will only have the information that you provide to them. It is a good practice to gather as much of this information as possible before a crisis occurs.
The Police Response:

What to expect...

- The 911 operator will dispatch uniformed patrol officers to your location.
- Officers may detain your family member, which will include handcuffing and is for the safety of everyone, including your family member.
- Officers will conduct a preliminary investigation whether a crime occurred.
- Officers will conduct a preliminary mental health investigation to determine whether your family member is a danger to self or others.
- Officers should inquire about any firearms or other deadly weapons and may seize them for safe-keeping.
- Officers will consult with the Johnson County Mental Health Center and the mental health co-responder will be dispatched if available.

Non-Emergency:

Johnson County Non-Emergent Dispatch

(913) 782-0720

Johnson County Mental Health Center 24-hr Crisis Line

(913) 268-0156

National Alliance on Mental Illness (NAMI)

(800) 950-6264

National Suicide Prevention Lifeline

(800) 273-8255