



911 Checklist

If your family member is in crisis
and is a danger to themselves or others,

Call 911

Provide the communications officer the following information:

- Your name**
- Address** to which the police should respond
- Nature** of the crisis (why you need the police)
- Prior or current violent behavior**
- Weapons** or **access to weapons**
- Name** of your **family member in crisis**
- Age** of family member
- Height** and **weight** of family member
- Clothing** description of family member
- Current location** of family member
- Diagnosis** (mental health and/or other)
- Current **medications** (on or off)
- Drug use** (current or past)
- Triggers** (what upsets them)
- State what has helped on **previous police contacts**
- Identify** other **persons in the residence** or at the location

IMPORTANT: You are asking a stranger to come into your home to resolve a crisis situation. They will only have the information that you provide to them. It is a good practice to gather as much of this information as possible before a crisis occurs.

The Police Response:

What to expect...

- The 911 operator will dispatch **uniformed patrol officers** to your location.
- Officers **may** detain your family member, which will include handcuffing and is for the safety of everyone, including your family member.
- Officers will conduct a preliminary investigation whether a crime occurred
- Officers will conduct a preliminary mental health investigation to determine whether your family member is a danger to self or others
- Officers should inquire about any **firearms or other deadly weapons** and may seize them for safe-keeping
- Officers will consult with the Johnson County Mental Health Center and the mental health co-responder will be dispatched if available

Non-Emergency:

Johnson County Non-Emergent Dispatch

(913) 782-0720

Johnson County Mental Health Center 24-hr Crisis Line

(913) 268-0156

National Alliance on Mental Illness (NAMI)

(800) 950-6264

National Suicide Prevention Lifeline

(800) 273-8255

